

Terms and Operative Conditions to contract ZelayaOutdoors Services

CONFIRMATION OF THE RESERVATION

when they make his reservation must fill the reservation form, accepting to name of all your order the terms of these conditions of the reservation and for paying a deposit of the reservation of 40% of the total cost of the chosen programs.
The contract will exist when they confirm the decided deposits, and company ZELAYAOUTDOORS published an invoice of the confirmation.

The deposit of the reservation is not-reimbursable

CANCELLATION OF THE RESERVATION

The cancellation of the exploration, must be 20 days before the exit of the origin country of the passenger.
The passenger will receive by the average Digitalis a total cancellation of the chosen exploration.

SURELY OF THE TRIP

The passenger will have a travelling attendance which will cover the accidental damages in the activities with mountains, and or other people's to the offered services.

The insurance will have validity the days that are made the explorations, from the day of beginning to the aim of the chosen program.
The cover of the insured, will not be use, last to the conclusion of the made program contracted, and will be the responsibility of the passenger a cover of accidents and damages by third.

EQUIPMENT

ZELAYAOUTDORS offered equipment in activities of:
Mountain: Stores, canes, heaters, utensils of kitchen.
Tours: GPS, Gral. Information of the destinies.

ZELAYAOUTDOORS, did not take responsibility in breakage, or any damage caused to the offered equipment, being left these to total responsibility of the passengers, paying the total of the offered product.

ZELAYAOUTDOORS, did not take responsibility by the services offered by third offered, being these: Horseriding, Rafting, paragliding, etc.

SERVICES

ZELAYAOUTDOORS, counts on a vehicle 4x4 equipped for the offered activities in the offered programs, with all the comfort and capacity of 4 passengers. Surpassing this amount other auxiliary vehicles were used of third, Fulfilling the same conditions of the offered services.

The offered lodgings count on the comfort and demand of the programmed explorations. Rooms in Suit, Some with Jacuzzi, spa, others with massages and Suit juniors Rooms. ZELAYAOUTDOORS, did not take responsibility by faults, errors, and contingencies of the used lodgings.

ZELAYAOUTDOORS, took responsibility to always fulfil the comfort of the services offered in the offered lodgings, obtaining the

comfort of the passenger.

The offered service will be totally customized, on the part of Team ZelayaOutdoors, professional Guide, (To see curriculum) the services by third, always will be supervised by the holder and all decision will be taken by the part of ZELAYAOUTDOORS.

COMMUNICATION SERVICE

ZELAYAOUTDOORS, Account with a satellite telephone for the programs in the natural scopes other people's to cities, and VHF radio equipment UHF BLU.
Cellular telephony, equipment GPS Garmin V and Garmin 20 Rino handy.

The service of satellite telephony of only use in cases of extreme urgencies. The service for urban calls or another reason was not used.

CLIMATIC CONTINGENCIES

ZELAYAOUTDOORS, will suspend all the mountain activity, in extreme climatic conditions, without exposing the passenger. The decisions adapted for the care and necessary evasions were taken conserving therefore the lives from the passengers.

ZELAYAOUTDOORS, did not take responsibility by the damages, in materials in the passengers if the climatic conditions therefore affected it.

TRANSPORT

ZELAYAOUTDOORS, did not take responsibility, by delays, breakage, faults, of the urban services, and air lines by arrival, and exit of the passengers to the origin destinies.

The passenger took responsibility by the expenses caused in lodgings, foods, and transfers outside the times of the contracted programs.

ZELAYAOUTDOORS, took responsibility in the transfers of the times in the contracted programs. Having possibilities of faults and breakage of vehicles, aids were used to maintain the comforts offered. The expenses caused in lodgings, meals, others, will be covered by ZELAYAOUTDOORS

www.zelayaoutdoors.com